

Bring Clinical Research To Your Site With Milestone One Support

Efficient, supported, and patient-centered clinical trial operations

OUR WORK

With Milestone One, clinical research becomes an opportunity, not a burden. We bring trials to your institution and support you through our site enablement services, delivered by experienced professionals, ensuring efficient, high-quality conduct with minimal impact on daily clinical workload, so that you and your clinical staff can focus on patients, not paperwork.

We provide operational support, through qualified personnel, and expertise to facilitate efficient and compliant trial conduct, enabling your site to expand patient options and grow your research program without added strain.

Bring Research To Your Community

Milestone One makes clinical research manageable for your site and innovative therapies accessible to your patients

Our Support Includes The Following Services

SITE ENABLEMENT & STUDY START-UP SUPPORT	• Site readiness assessment and preparation • Support with study start-up activities, including coordination and training
ON-SITE STUDY COORDINATION SUPPORT	• Trained study coordinators and nurses* supporting your site • Support with day-to-day study activities under Investigator supervision • Patient visit scheduling and coordination *Subject to applicable law
DATA & SYSTEMS SUPPORT	• Data entry support in EDC systems • Support with study-related systems and documentation processes
OPERATIONAL & ADMINISTRATIVE SUPPORT	• Administrative support for study-related activities • Coordination of site communications and logistics • Support with document management and tracking
CLINICAL SUPPLY COORDINATION	• Support with receipt, storage, and coordination of clinical supplies in accordance with study requirements
PATIENT SUPPORT & REIMBURSEMENT SERVICES	• Coordination of patient transportation • Support with patient reimbursement processes in accordance with applicable regulations and sponsor requirements
QUALITY & COMPLIANCE SUPPORT	• Support activities designed to facilitate compliance with the protocol, applicable regulations, and ICH GCP • Support for inspection readiness and data accuracy processes
EQUIPMENT SUPPORT SERVICES	• Equipment rental and logistics support, as applicable • Equipment purchasing and logistics support, as applicable

Benefits of Milestone One Support

REDUCE ADMINISTRATIVE BURDEN

Milestone One supports time-consuming tasks such as documentation, logistics, scheduling, and communication so your team can focus on patient care.

INCREASE ACCESS TO CLINICAL TRIALS

Sites are connected to new study opportunities that align with your capabilities, site strengths, and areas of therapeutic focus.

EXPAND PATIENT OPTIONS

By hosting industry-sponsored trials at your site, patients gain access to innovative therapies within their own community.

SPONSOR- FUNDED RESEARCH, MILESTONE ONE SUPPORTED OPERATIONS

Clinical trials are funded by the study sponsor. Milestone One provides dedicated research coordination support that is paid through the sponsor-approved study budget, so your site gains operational capacity without direct out-of-pocket costs or the need to build a dedicated research infrastructure, allowing you to focus on patients while the study generates revenue for your institution under the clinical trial agreements.

WHAT YOUR SITE GAINS

- **Operational Ease:** We integrate seamlessly with your existing workflows, minimizing disruption and reducing administrative tasks.
- **Dedicated Research Support:** Our study coordinators support day-to-day trial needs on-site.
- **A Sustainable Research Program:** Clinical research becomes an added revenue stream and a professional development opportunity for your institution and your team.

HOW WE WORK WITH YOUR SITE

Milestone One supports your site across the key phases of clinical trial delivery.

- **Assessment and Site Readiness:** Site capabilities, resources, and areas of interest are reviewed to help determine suitability for clinical trial participation. Milestone One support includes preparing your site for study activities and helping ensure readiness for operational responsibilities and regulatory requirements.
- **Study Start-Up:** Site start-up activities are supported through coordination of contracting processes, facilitation of required training, and preparation of site infrastructure required for study initiation.
- **Trial Conduct:** Throughout trial conduct, Milestone One provides operational support that includes coordination of patient visits, support with study-related systems and documentation, and assistance with day-to-day site activities under Investigator supervision.
- **Patient Support and Ongoing Operations:** Patient engagement and retention activities are supported alongside the coordination of logistics such as supplies and scheduling, as well as assistance with issue resolution throughout the study lifecycle.

Explore How Milestone One Can Help Bring Research To Your Community

Making clinical research manageable and
innovative therapies accessible to your patients



www.milestoneone.com